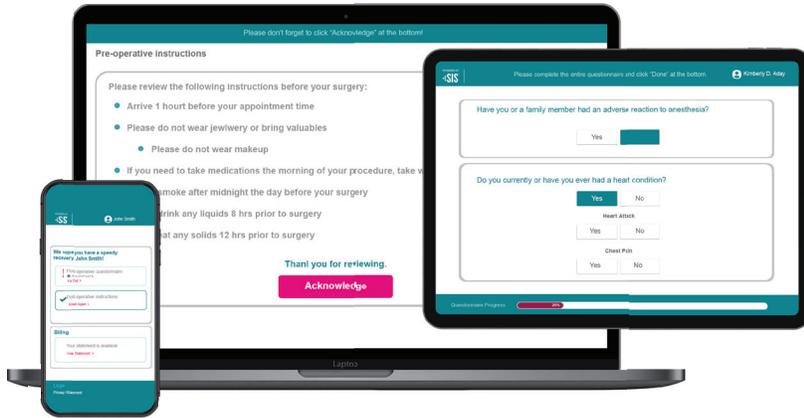**SURGICAL INFORMATION SYSTEMS™**

PATIENT INTERACTIONS STREAMLINED

SIS EXCHANGE™

Enable patients to electronically connect with your ASC — at their convenience and on their preferred device without creating a new patient portal login.

SIS Exchange™: Making Patient Engagement Convenient.

SIS Exchange, the patient communications application for SIS Charts™, helps make interactions with patients convenient, consistent, and comprehensive. SIS Charts provides electronic PreOp and PostOp questionnaires, surgical instructions, reminders, and text updates to transportation contacts.

Connecting the patient to the ASC electronically on their preferred device encourages patient compliance and reduces the number of manual calls nursing staff would normally need to make to provide the same level of engagement with the patient.

Because SIS Exchange is part of SIS Charts, information is shared to allow consistent data flow throughout the process. For example, the questionnaire is created from data pulled from SIS Charts, and the patient's responses feed right back into the chart. When patients complete their PreOp or PostOp questionnaires, the progress bar in SIS Charts updates so staff can see where they are with each patient, allowing them to make informed workflow decisions based on where they are in the process.

SIS Exchange is configurable to meet an individual ASC's workflow and preferences. You can send PreOp and/or PostOp communications, send text and/or email reminders, determine how many days in advance reminders should be sent, and more!

Convenient Patient Engagement

Engage patients with automated notifications via text or email, including keeping the patient's transportaton contact updated throughout each phase of care.

Electronic Patient Communications

Improve the patient experience and increase compliance by enabling patients to complete PreOp and PostOp questionnaires, acknowledge surgical instructions, and view reminders electronically.

Part of the EHR

Answers to PreOp and PostOp questions are sent to the EHR, enabling nurses to review and verify patient-entered information instead of keying it in, which saves time.

SIS | OPERATE SMART™

Send electronic patient communications including questionnaires, surgical instructions, and reminders.

For Patients, SIS Exchange:

- Sends text message or email requests to complete questionnaires and acknowledge PreOp and PostOp instructions.

- Provides anywhere, anytime access from a mobile device or computer.

- Presents pertinent questions based on entered medical, surgical, and family history.

- Does not require the creation of portal accounts, improving ease-of-use and patient adoption.

- Sends reminders via text message or email to review surgical and discharge instructions.

- Keeps transportation contacts updated as patients move through each phase of care.

For ASCs, SIS Exchange:

- Gives ASCs control to configure questionnaires and instructions to their preferences.

- Automates patient notifications and reminders based on case creation and/or date of service.

- Triggers automatic text message updates to the listed transportation contact as patient milestones are reached in SIS Charts Tracker™.

- Tailors PreOp questionnaire to specialty.

- Allows ASCs to brand patient notifications and login screens.

- Populates patient-entered information in SIS Charts for nurse verification.

- Saves PreOp nurses time and helps direct attention to higher acuity patients.

Visit SISFirst.com or call 800.866.0656 to schedule a demonstration.

Questionnaires can be configured by the ASC by specialty (above). PostOp communications include PostOp questionnaires regarding recovery, PostOp instructions, and patient statements (below).

"Having the patient's history and medications available before the PreOp call helps the nurses have a more engaging conversation with the patient, which helps to minimize cancellations on the day of surgery."

– SIS ASC Administrator.

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